Name of the Subject: INFORMATION SYSTMEM FOR MANAGERS

Course Code and Subject Code: CC 107, ISM

Course Credit: FULL

Course Description

Information System for managers includes introduction to basics of computers so as to help student learn about the computers, programming and various applications. With the help of this training students can develop and strengthen overall computer skills. The aim of the second half of the course is to introduce the student to the evolution, role, function and impact of Information Technology (IT) and Information Systems (IS) in international business operations. It will develop the students' ability to identify sources of information and how these can be used in the decision-making process by leveraging IT and networking.

Evaluation pattern:

Class participation and Attendance	10%
Quizzes, Presentations and Assignments	20%
Mid Term Examination	30%
End Term (University) Examination	40%

Pedagogy:

- Lectures
- Computer applications/ problems
- Case study
- Minor projects

Session	Course Content			
1 - 4	Types of Computers, concept of hardware and software, Memory, Input and Output devices	5%		
5 - 7	Secondary Storage devices, Software-Application programs, operating systems			
8 - 10	Introduction to Networking, Internet, intranet, extranet, Network topology	5%		
11 - 14	MS Word	5%		
15 - 17	MS PowerPoint	5%		
18 - 21	MS Excel (introductory)	5%		
22 - 26	MS Excel (advanced)	10%		

27 - 30	Information Systems in Global Business		
	• Role of Information systems – perspectives of IS, what is an IS?		
	Contemporary approaches to IS		
31 - 34	How businesses use IS		
	Business processes – efficiency and transformation		
	• Types of business Information systems		
35 - 38	Ethical and social issues in IS		
	• Ethics in an Information society – ethical, social and political issues	10%	
	Moral dimensions of Information systems		
39 - 42	Enterprise applications		
	• Enterprise systems – enterprise software, business value of Enterprise		
	systems	10%	
	Supply chain management systems		
	Customer Relationship Management systems		
	Managing knowledge		
43 - 46	Dimensions of knowledge	10%	
	Types of knowledge management systems		
47 - 50	Enhancing decision making		
	• Types of decisions		
	Decision making process		
	• DSS		

Text Book:

- 1. Information Technology for Management, 2nd edition, Ramesh Behl, Mc Graw Hill
- 2. Management Information Systems: Managing the Digital Firm, 11th Edition, Ken Laudon, Jane Laudon and Rajanish Dass, Pearson Education

Reference Books:

- 1. Microsoft office 2007, Gary Shelly, Thomas Cashman, Misty Vermaat, Cengage Learning
- 2. Management Information Systems W.S Jawadekar, Second Edition, TMH Publishing
- 3. Management Information Systems, S Sadagopan, PHI
- 4. Introduction to Information Technology, ITL Education Solutions Limited, Pearson Education